



## **Payment and Cancellation Policy**

### **Full & Half Day Trips, Clinics and Courses**

Fees for all trips including; avalanche courses, mountaineering, rock climbing, hiking, and backcountry skiing courses and guided outing, are **due in full at time of booking** and full payment is required to complete your registration. Payments may be made via credit card or check to In The Company of Guides.

If your group trip is not filled, ITCOG may give you the option of cancelling the trip and receiving a full refund of amounts paid, or paying an additional fee to cover the costs of running the lower ratio trip.

#### **CANCELLATION BY CLIENT**

**IN THE COMPANY OF GUIDES WILL NOT REFUND FEES PAID IF TRIPS ARE CANCELLED WITHIN 7 DAYS OF DEPARTURE, REGARDLESS OF REASON.**

Cancellation requests received more than 7 days before the trip start date will be refunded the trip fee less a 15% booking fee.

#### **CANCELLATION BY IN THE COMPANY OF GUIDES**

**IN THE COMPANY OF GUIDES reserves the right to cancel trips due to environmental or other unforeseen circumstances, including, but not limited to weather conditions, trail conditions, or permitting or access issues. We will make every effort to reschedule or offer advanced notice of route changes if and when possible. There will be no refunds for trips already in progress and trips will be charged according to the above cancellation policy. For longer trips, peak climbs, and ski mountaineering, unforeseen conditions including weather can affect field conditions and subsequently client safety. We reserve the right to terminate, change, or modify all trips at any time without refund. If your trip is cancelled by ITCOG, amounts paid will be credited toward a future trip with IN THE COMPANY OF GUIDES.**

**ITCOG is not responsible for any expenses incurred in preparing for the trip, including, but not limited to, travel expenses, equipment rentals or purchase, or lodging.**

**Clients are solely responsible for evacuation costs, if necessary, including additional trailhead shuttles, ambulance, and emergency services. We strongly recommend that you purchase accident and trip insurance to secure your trip.**

**In The Company of Guides**

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**“Higher, Further, Steeper!”**

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